

# **NEWS RELEASE**

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## **bluesource Appoints Tim Grieveson as Director of IT and Operations**

**bluesource** Ltd, the leading mail messaging company, today announced the appointment of Tim Grieveson as Director of IT and Operations. Tim will be responsible for the live service **bluesource** delivers to its growing customer base worldwide. His appointment is part of **bluesource's** strategic expansion plan, following another consecutive year of record growth, customer adoption and commercial momentum for its consulting, support and managed services.

Tim joins **bluesource** from BT Global Services, where he was IT Service Director, managing a team of more than 180 service, project management and technical personnel to meet contractual commitments, quality and continuous improvement. Tim has worked extensively with both local government and major private sector clients to ensure fit for purpose IT delivery using the right people to deliver services that are tailored to client requirements. Tim was previously Services Director for the Corporate IT Forum, as well as Head of IT Service Management for Morrison Utility Services.

As part of his remit, Tim will manage **bluesource's** service desk and operational teams globally, and will oversee customer service, service improvement and customer satisfaction. **bluesource** is already Europe's leading mail messaging company, and is aggressively expanding in the North American market, driven by demand for its deep industry and process expertise around messaging performance. The company provides a range of consulting, support and managed services around mail messaging infrastructure for Symantec and Microsoft, and also supports a range of best of breed technology partners. **bluesource** is one of only a handful of companies recognised by Symantec to provide support for its messaging product suite. **bluesource** is already operating in nine different European countries, providing consulting support to Symantec customers.

### **About bluesource**

As the number one mail messaging company, **bluesource** works with clients to help them become high-performance businesses – which is why it is relied on to manage and support some of the world's most complex messaging environments. **bluesource** can mobilize the right people, skills and technologies to help clients improve their messaging performance. In an environment characterized by complexity, **bluesource** enables businesses to align their messaging strategy with their business priorities. Whether consultancy, 24x7 support or remote managed services, **bluesource** has the solution to each business requirement.

### **For further information, please contact:**

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